



TERMS AND CONDITIONS

ORDER ACCEPTANCE

Orders will become effective only when accepted by AlarmSaf.

INVOICING

All orders will be billed at time of shipment in US dollars.

SHIPPING

All orders are subject to shipping and handling charges. All shipments are F.O.B. AlarmSaf and are uninsured.

CLAIMS

All claims, including claims for damage incurred in shipment, must be made to AlarmSaf within 10 days of delivery.

CHANGES, MISPRINTS

All prices, terms, discounts and specifications are subject to change without notice. AlarmSaf is not responsible for misprints.

PAYMENT TERMS

NEW ACCOUNTS

Orders to new customers will be shipped prepaid or C.O.D. until a line of credit has been established.

C.O.D.

Pay transport company for order and shipping.

CREDIT CARD

AlarmSaf accepts MasterCard, VISA and American Express. Terms for orders placed with a Credit Card are order total plus shipping charged to card at time of shipment. Terms for using a Credit Card as payment for open invoices are net invoice charged to your credit card upon receipt of Credit Card information.

OPEN ACCOUNT

Terms for customers who have been accepted for an open account credit are 2/10 net 30 days. Past due payment may result in an immediate suspension of the credit line.

WARRANTY

Most products manufactured by AlarmSaf have a limited lifetime warranty except on certain products where the warranty is specifically designated as two (2) years. The lifetime warranty will be in effect for the lifetime of the product. Any product that has been discontinued by AlarmSaf or has been improperly installed, modified, or subjected to unwarranted abuse based on the observations of the AlarmSaf Technical Repair Department will not be considered under warranty. AlarmSaf will not be obligated to repair or replace any product not under warranty. A Return Material Authorization (RMA) number issued by AlarmSaf Customer Support is required for all products being returned. Merchandise received without an RMA number will be refused.

REPAIRS

All products returned to AlarmSaf for repair will require a Return Material Authorization (RMA) number issued by AlarmSaf Customer Support. Products under warranty, as determined by AlarmSaf's Technical Repair Department, will be repaired and returned at no charge. Any product that is not under warranty may be repaired for a fee if replacement components are available. Prior acceptance of repair charges is required. The Return Material Authorization Number (RMA) must appear on the package and shipping charges must be prepaid.

ADVANCE REPLACEMENTS

An advance replacement of product that has been installed will require proof of purchase and a Return Material Authorization (RMA) number issued by AlarmSaf Customer Support. All advance replacement orders will be invoiced to customer. Credit for merchandise only will be issued once returned product is determined by AlarmSaf to be under warranty. The Return Material Authorization Number (RMA) must appear on the package and shipping charges must be prepaid.

EXCHANGES

All equipment returned for exchange will require proof of purchase and a Return Material Authorization (RMA) number issued by AlarmSaf Customer Support. The Return Material Authorization Number (RMA) must appear on the package and shipping charges must be prepaid.

CREDITS

All equipment being returned for credit must be returned within 30 days from date of purchase in original unopened packaging. A proof of purchase and a Return Material Authorization (RMA) number issued by AlarmSaf Customer Support are required. The Return Material Authorization Number (RMA) must appear on the package and shipping charges must be prepaid. All returns for credit are subject to restocking charges and refurbishing fees.